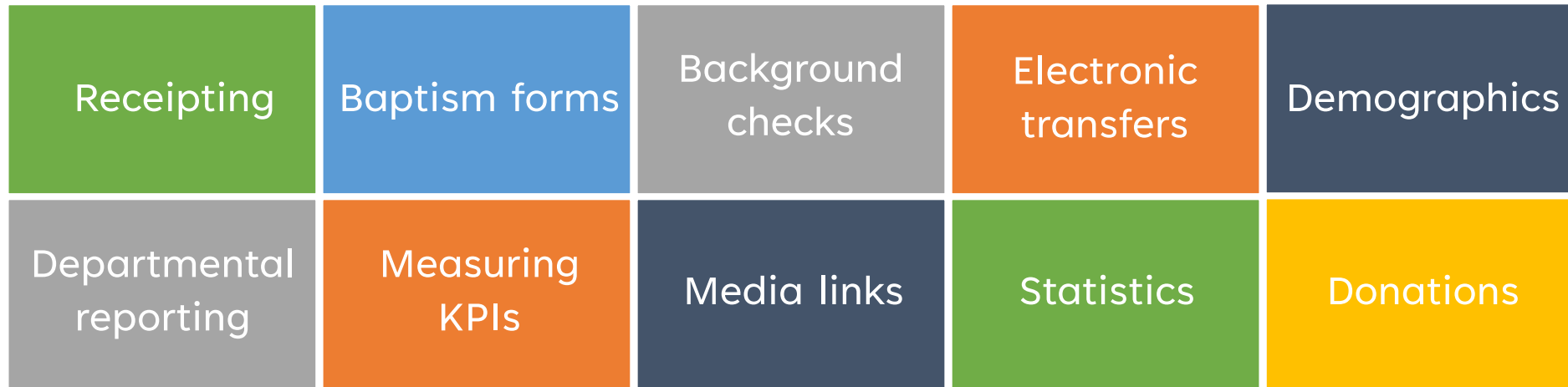


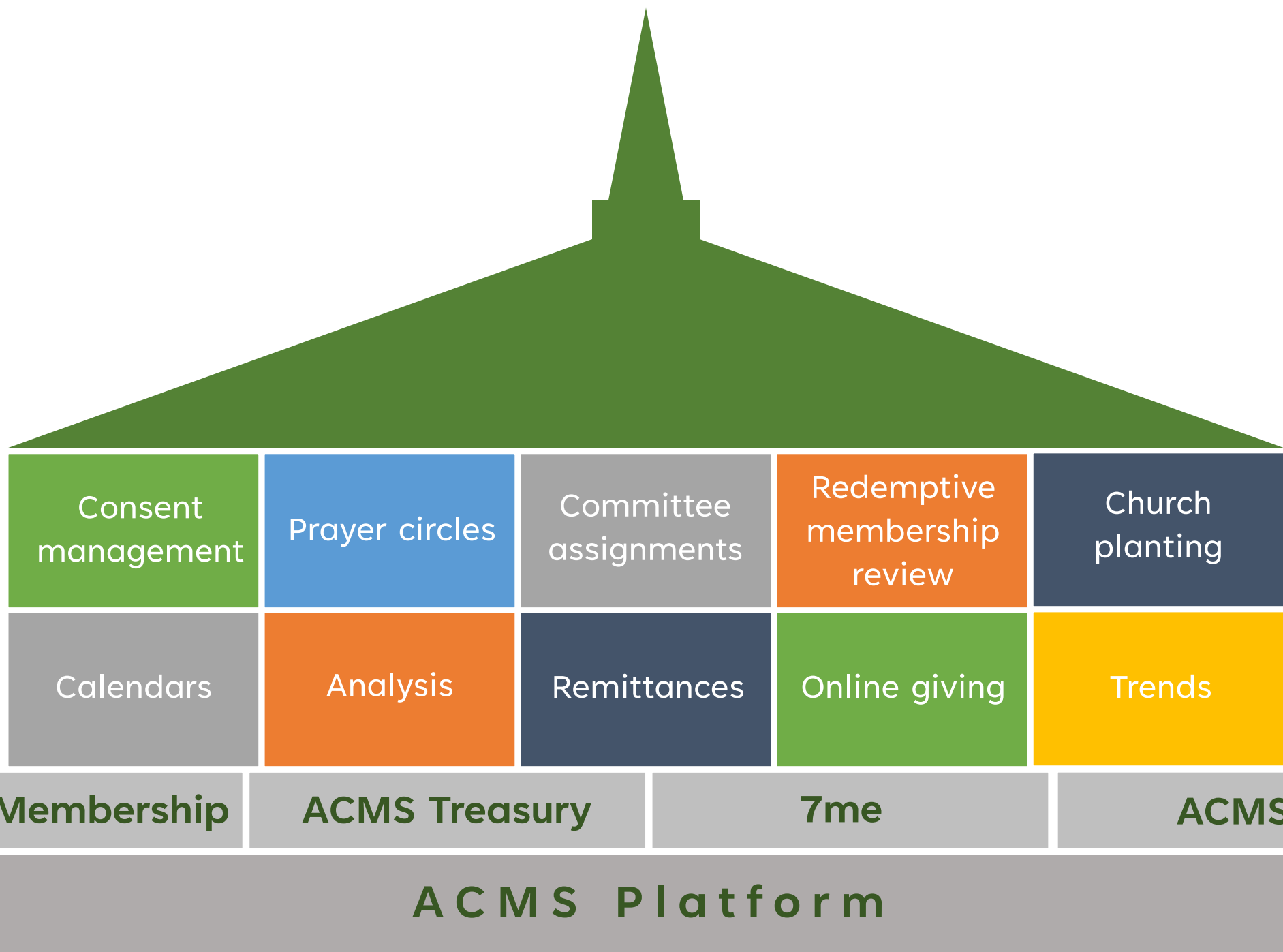


WELCOME BRAZIL

Today

- ACMS Platform
- Requirements
- Where are we?
- How did we get here?
- Where are we going?
- Final thoughts
- Thank you





Requirements

Requirements

1. Implemented globally
2. Provide value
3. Support mission
4. Be secure
5. Good performance

Requirements

1. To be implemented globally and reach from the GC level to the local church and even member levels

- While there are cultural and language differences from one location to another
- While administrative units continue to split and realign
- While not all offices or churches have readily available Internet

Requirements

2. To provide value to members and local churches as well as administrators

- While volunteers may not have previous technical knowledge
- While both administrators and volunteers turn over regularly
- While society's behavior and expectations are always changing

Requirements

3. To support mission

- While strategic plans, policy, and even the church manual change

Requirements

4. To be secure

- While security risks and “bad actors” are always on the rise
- While data privacy restrictions and regulations are continually increasing
- While technology changes rapidly

Requirements

5. To have good performance

- While church membership continues to grow
- While implementations continue to increase

Requirements

1. Implemented globally
2. Provide value
3. Support mission
4. Be secure
5. Good performance

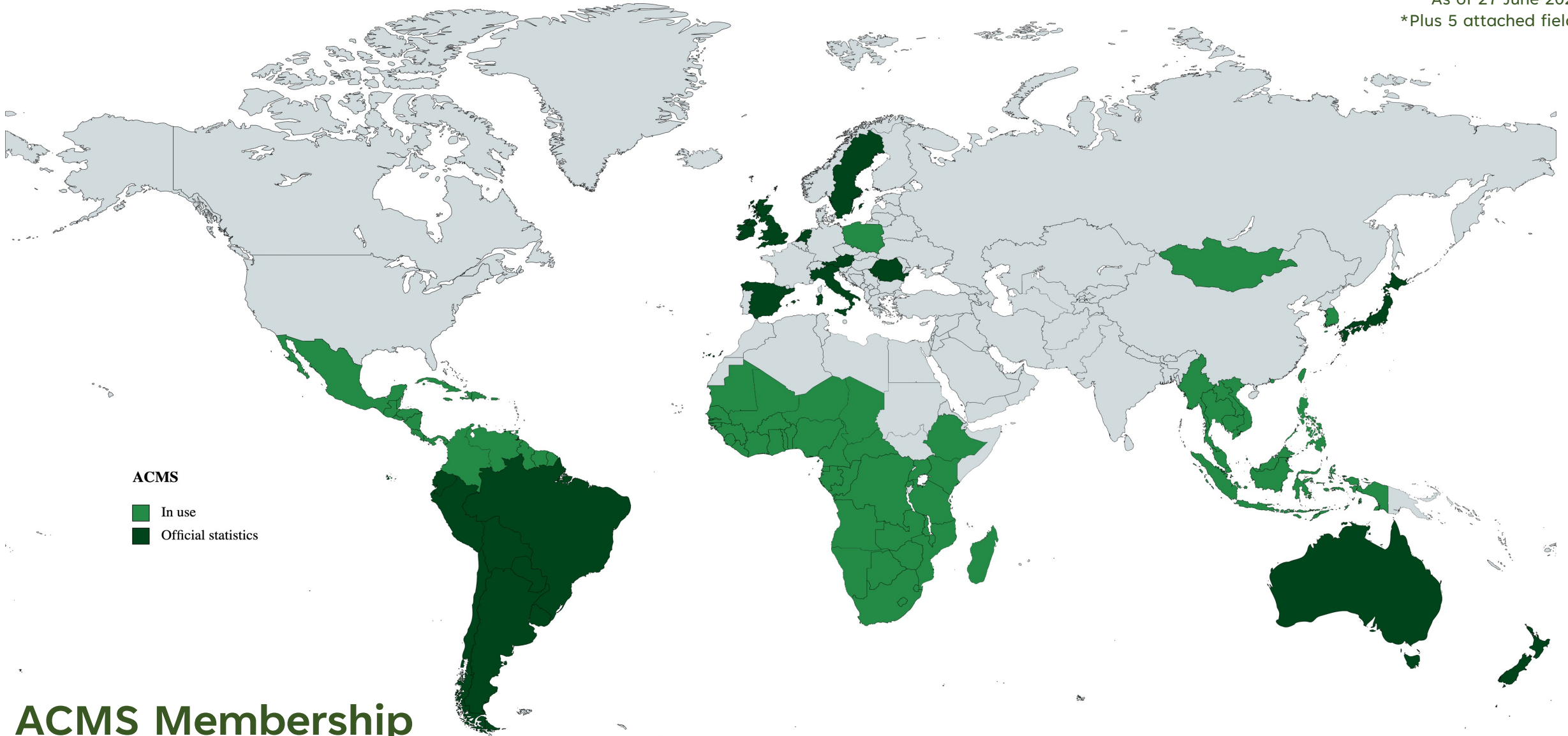
Where are we?

93* Unions



14,628,604 member records

As of 27 June 2023

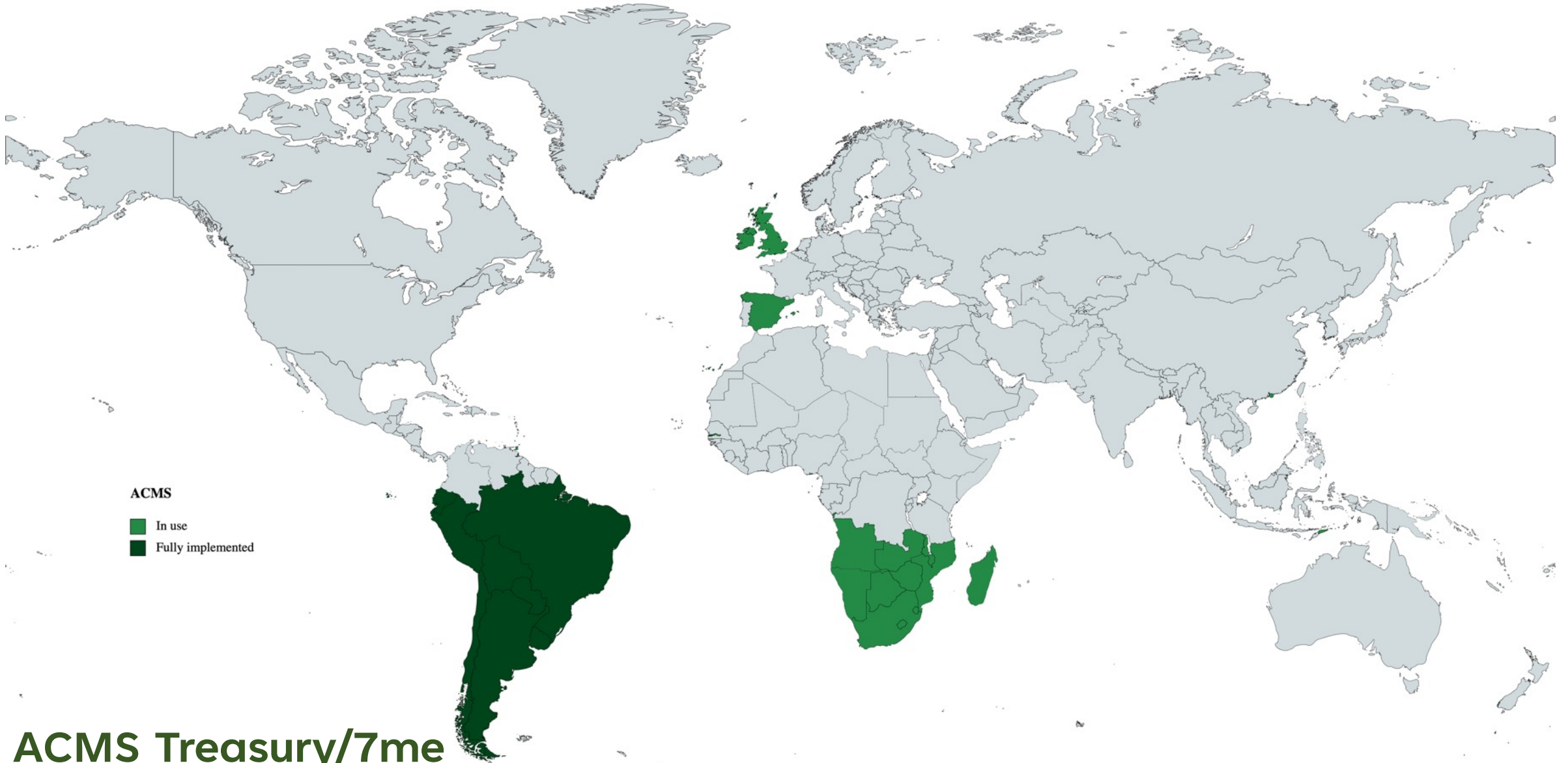
*Plus 5 attached fields



ACMS

-  In use
-  Official statistics

ACMS Membership



10
divisions

93
unions

145
countries

122,415
churches and
companies

14,628,604
members

1,192,378
baptisms
entered in 2022

15,500,971
tithe
envelopes
received in 2022

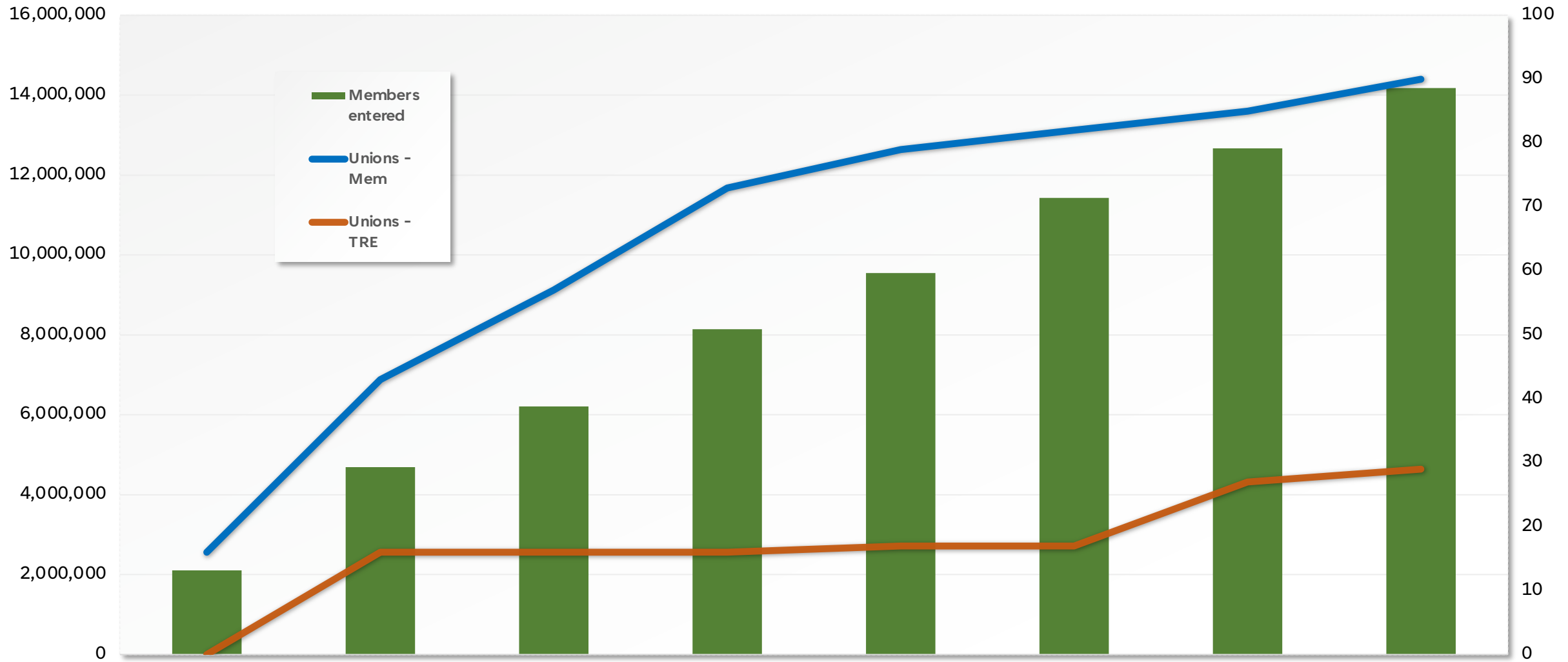
100,000+
web users

300,000+
7me users

8,153
district pastor
users

	2017	2022
Database size		
Largest table		
Database transactions per second		
Users per day		
Pageviews		
Sessions		
Average session length		
Mobile use		

How did we
get here?



Early vision

Slide from
GAIN Conference Dubai
May 2013 presentation

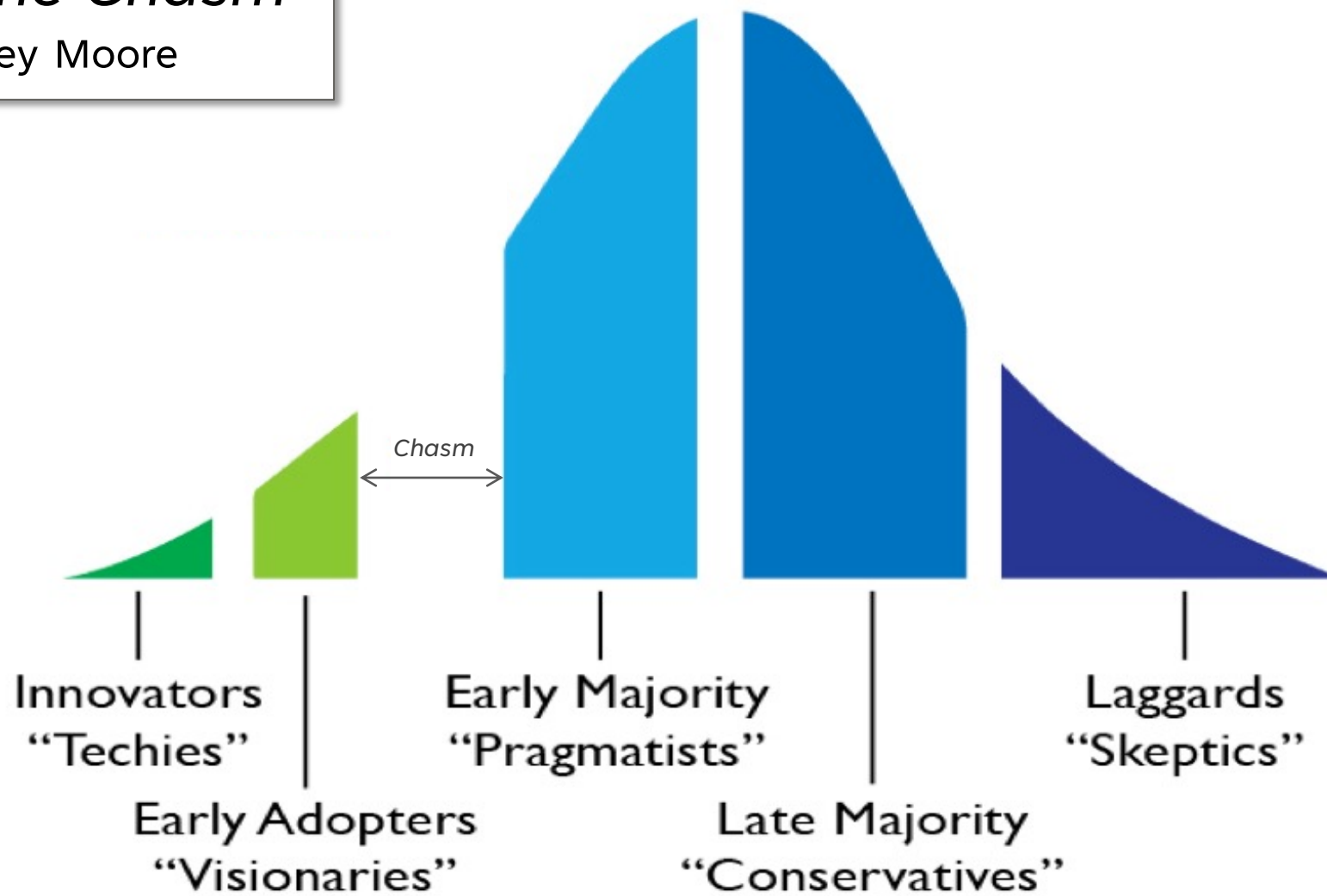
by Rodrigo Romaneli and
Tiago Moises



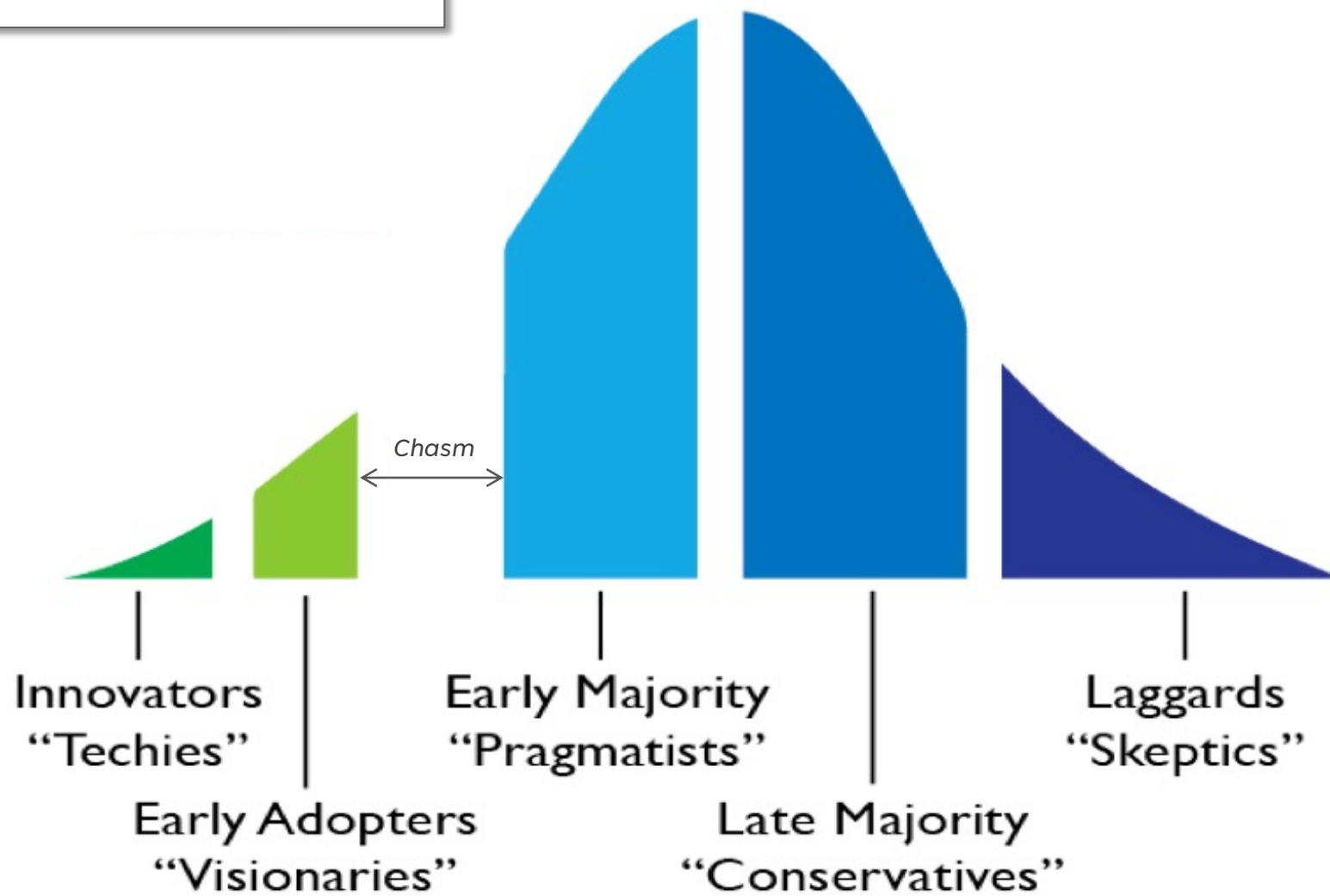
Technology adoption life cycle

Crossing the Chasm

by Geoffrey Moore

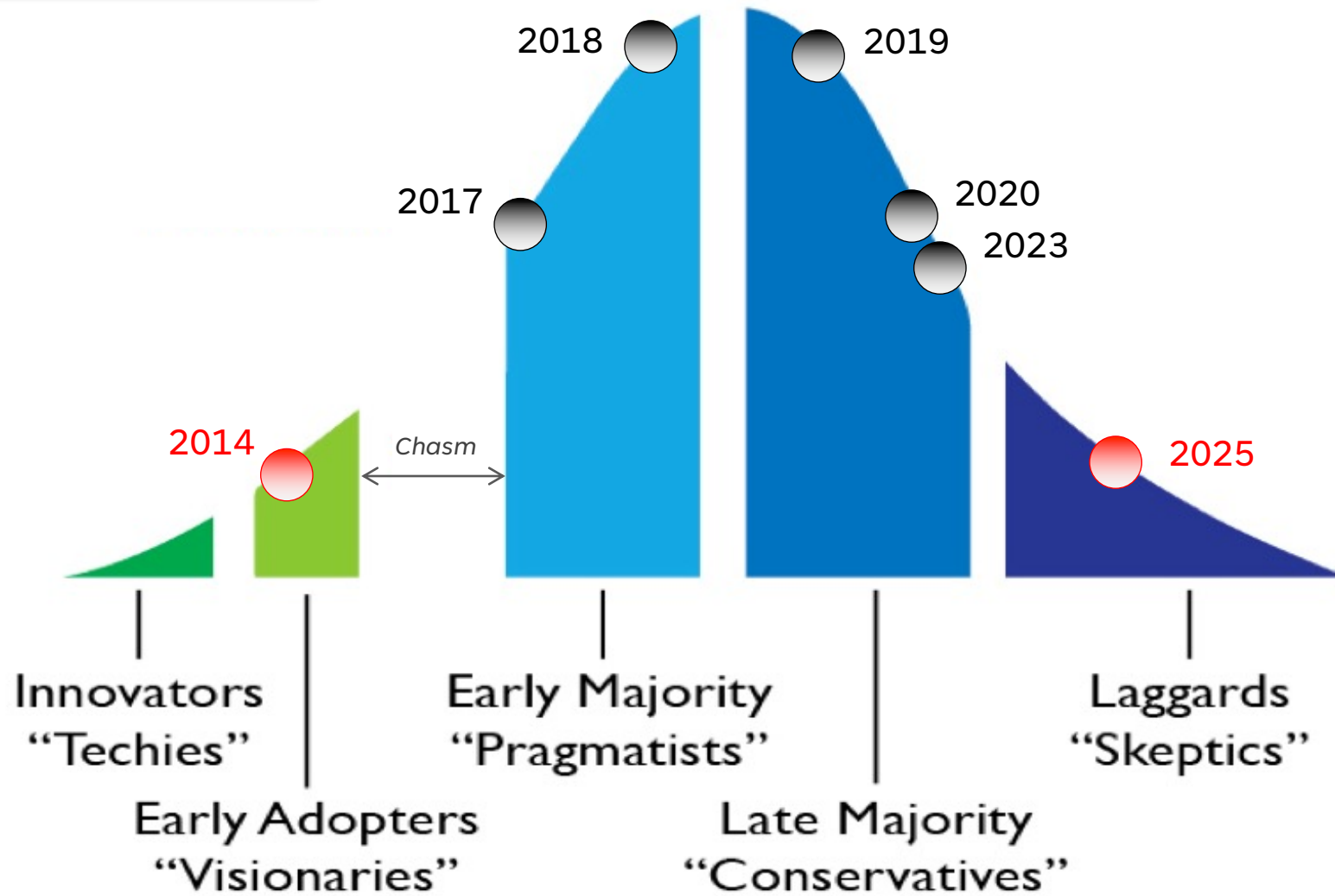


Creates a pipeline of implementations



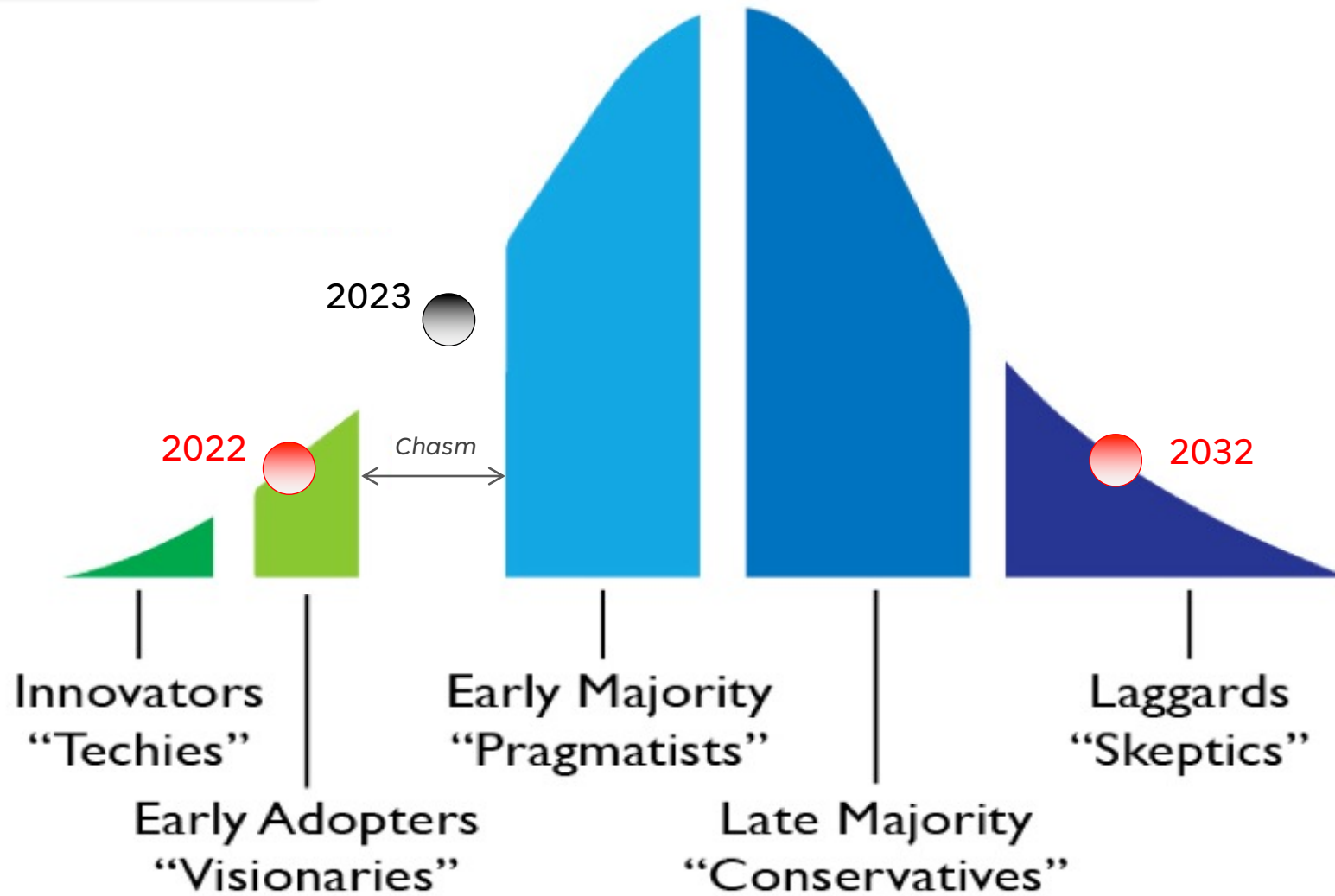
ACMS Membership

Global



ACMS Treasury/7me

Global



- ACMS Membership
- Foundational record keeping
- Basic analysis
- Focus on efficiencies and accuracy
- Basic governance
- Plant seeds regarding mission

ACMS 1.0

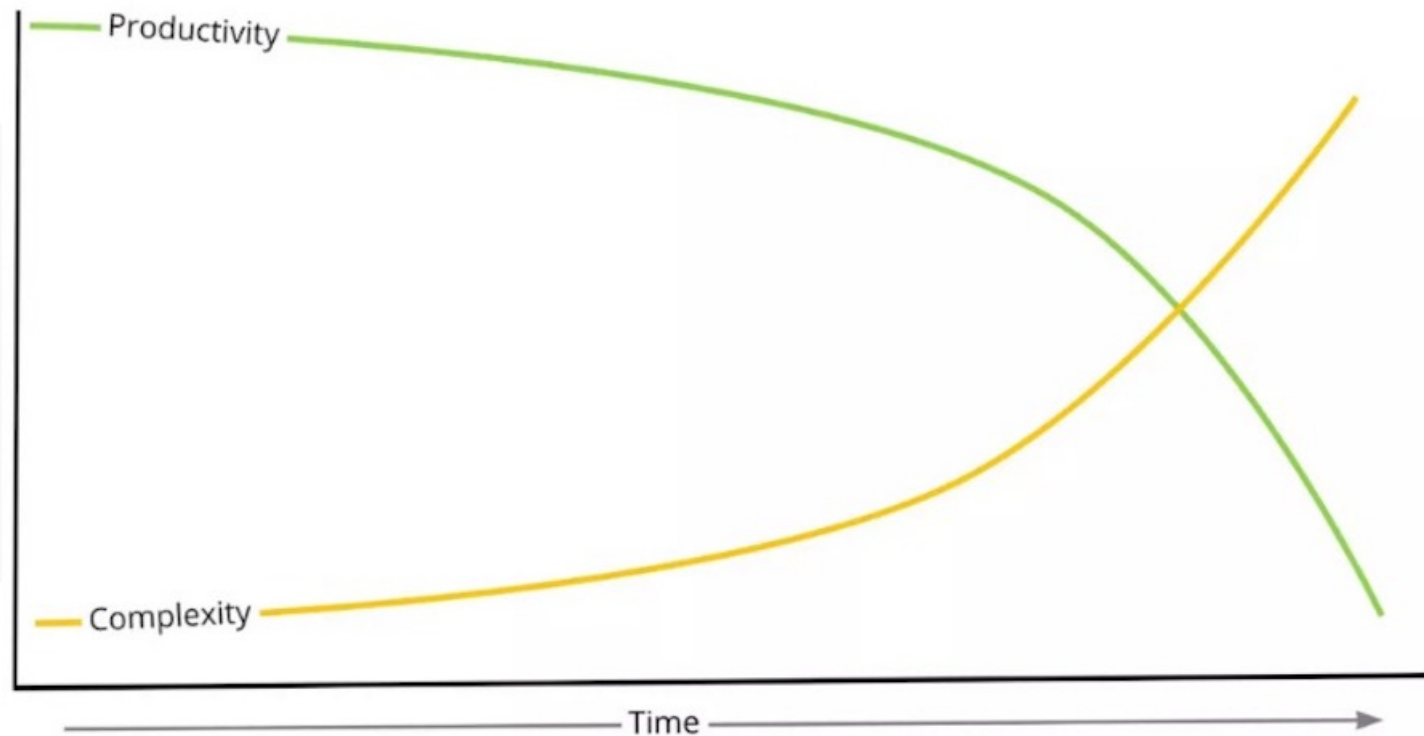
ACMS 2.0

Gall's Law:

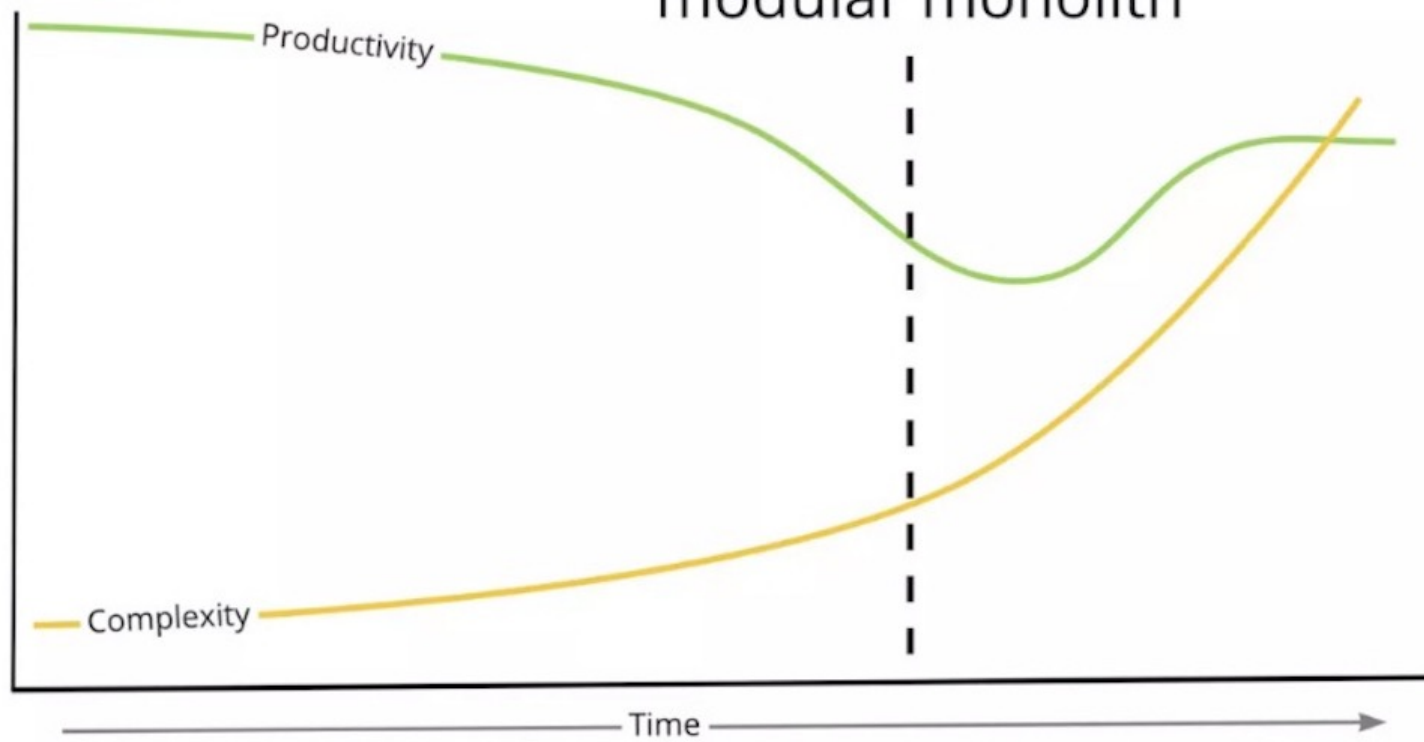
A complex system that works is invariably found to have evolved from a simple system that worked. A complex system designed from scratch never works and cannot be patched up to make it work. You have to start over with a working simple system.

John Gall, Systemantics: How Systems Really Work and How They Fail

Productivity in a Software Monolith



Start refactoring to modular monolith



Microsoft
ASP

ANGULAR

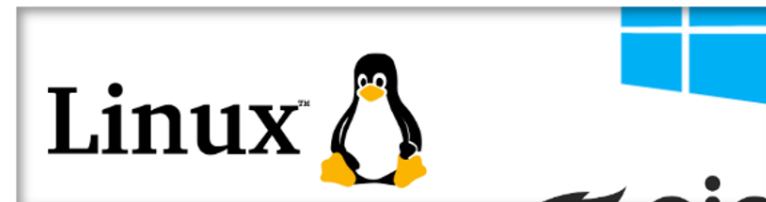


Legacy



SECURITY

INFRA



ps

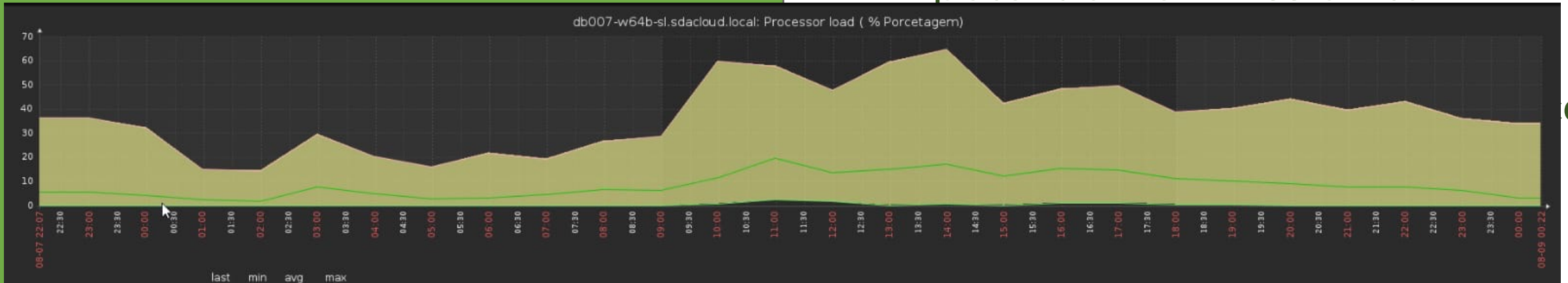


Flexibility

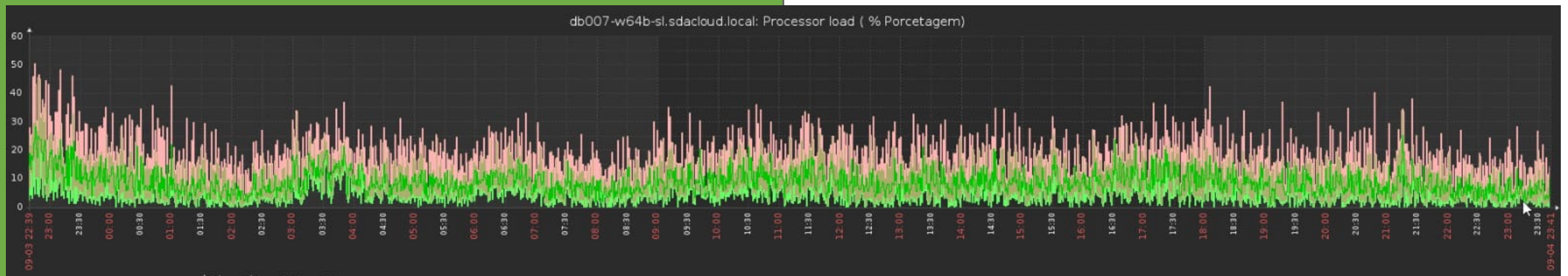
1. Database locations
2. Restriction level
3. Modules
4. Access groups
5. Configurations
6. Languages
7. Currencies
8. Consent management
9. Name formats, searching, sorting
10. Address formats
11. Date formats
12. Building reports

Unexpected challenges

1. Implementing in areas with existing membership systems
2. Conveying power of data and potential for mission to



conference or local church



Where are we
going?

- ACMS Membership
- Foundational record keeping
- Basic analysis
- Focus on efficiencies and accuracy
- Basic governance
- Plant seeds regarding mission

ACMS 1.0

- ACMS Treasury, 7me, ACMS+
- Proactive support
- Proactive education of administrators and department directors
- Business intelligence
- Focus on mission
- Improve governance
- Integrate with more systems
- Explore further innovation

ACMS 2.0

Final thoughts

1. Designate **God as your Project Manager**
2. Do not be afraid to **ask questions**
3. Recognize most things **will be more complex than expected**
4. **Build/maintain trust**
 - Building relationships
 - ✓ Never throw anyone under the bus
 - ✓ Treat others with respect
 - ✓ Manage expectations
 - ✓ Be transparent
 - ✓ Know when to pull in your supervisor

Thank you...

- ❖ South American Division
- ❖ North American Division
- ❖ IATec administration
- ❖ IATec's ACMS team
- ❖ IATec's DPO, security and infrastructure teams
- ❖ Current and previous GC administrations, DPOs, department directors
- ❖ Division, union, conference coordinators, administrators, CIOs, DPOs, IT directors
- ❖ GC ACMS staff
- ❖ Local church pastors, secretaries/clerks, and treasurers



