



GUEST SPEAKER

Rachel Wegener

Senior Accounting Systems
Analyst

Product Owner – ACAS, eGiving, GL2

South Pacific Division

Who
we are





Papua New Guinea

Nauru

Tuvalu

Kiribati

Solomon Islands

Tokelau

French Polynesia

Vanuatu

Fiji

Samoa

Cook Islands

Pitcairn Island

Australia

New Caledonia

Tonga

Niue

Norfolk Island

Kermadec Islands

New Zealand



Seventh-day
Adventist Church™

South Pacific

ADVENTIST TECHNOLOGY **Who we are**

Established in 1980's

Currently 27 staff,
servicing whole of South
Pacific Division



Adventist
Technology
for mission

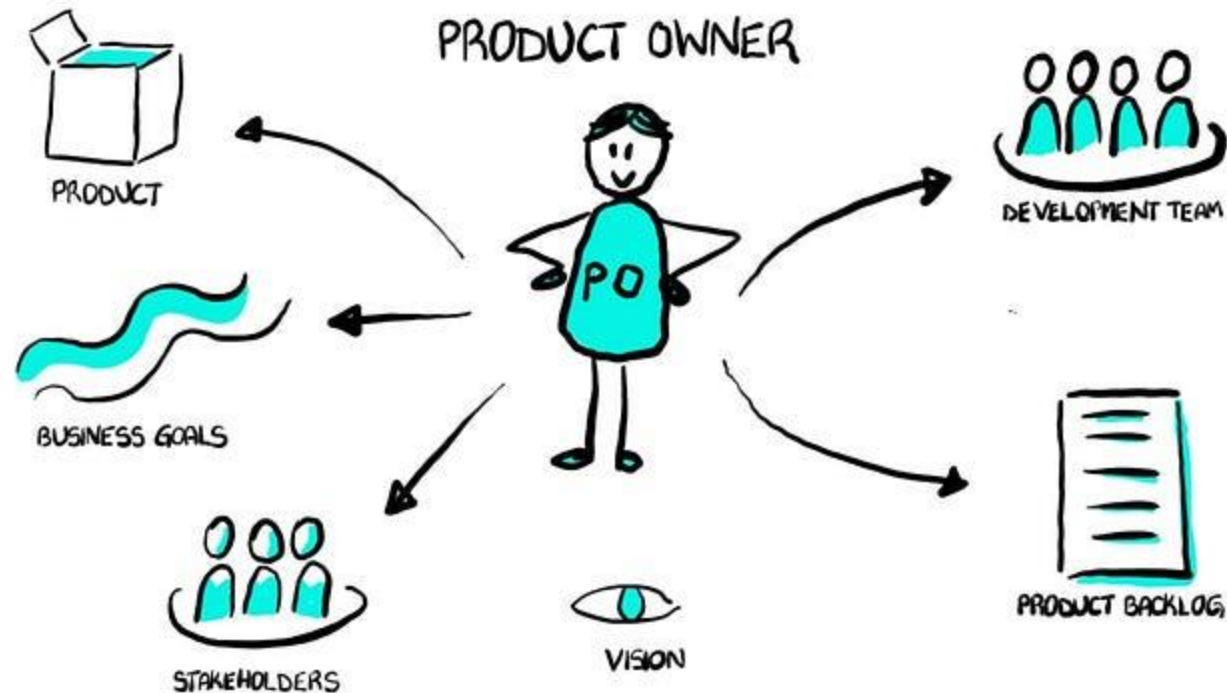


A WORLD OF PAIN

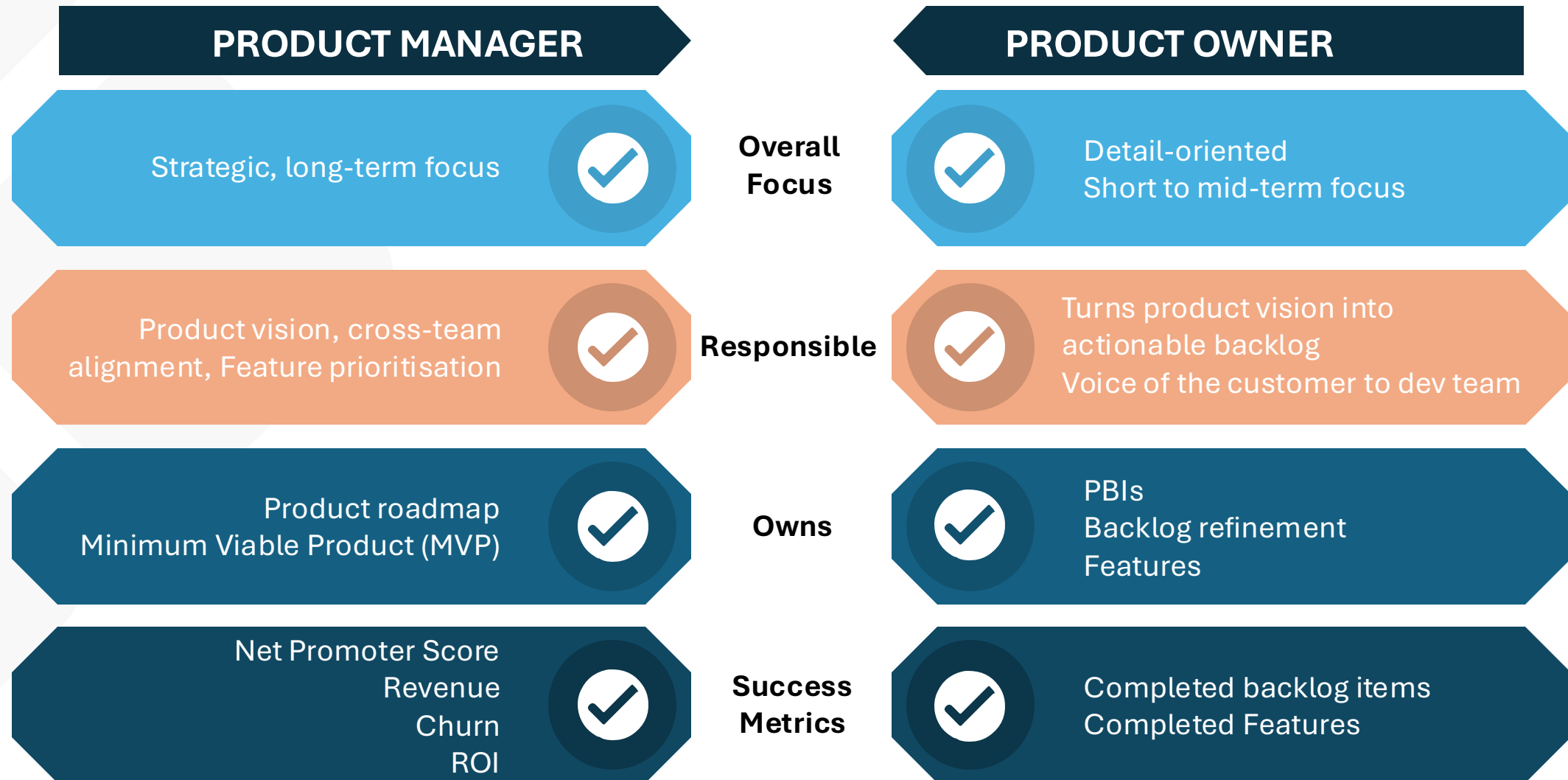
- Tithes & Offerings application
 - Was reaching end of life
 - Outdated functionality, not user friendly, poor uptake from churches
 - Used by 640 churches in Australia and 150 in New Zealand. Over 1200 volunteer treasurers and 150 users in conference/union/division offices.
- Off-the-shelf replacements explored and ruled out
- Re-development proposed and accepted

WHAT IS PRODUCT OWNERSHIP?

Maximising value delivered by the team, by ensuring the backlog is aligned with customer and stakeholder needs.



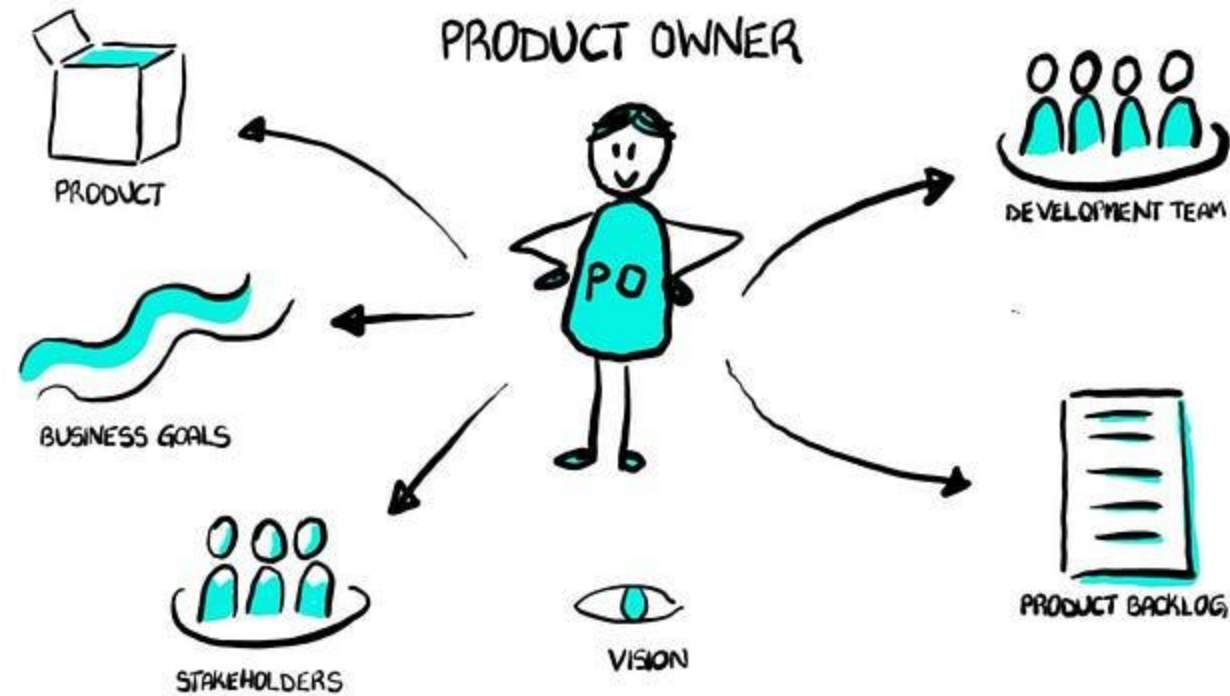
PRODUCT OWNER, PRODUCT MANAGER?

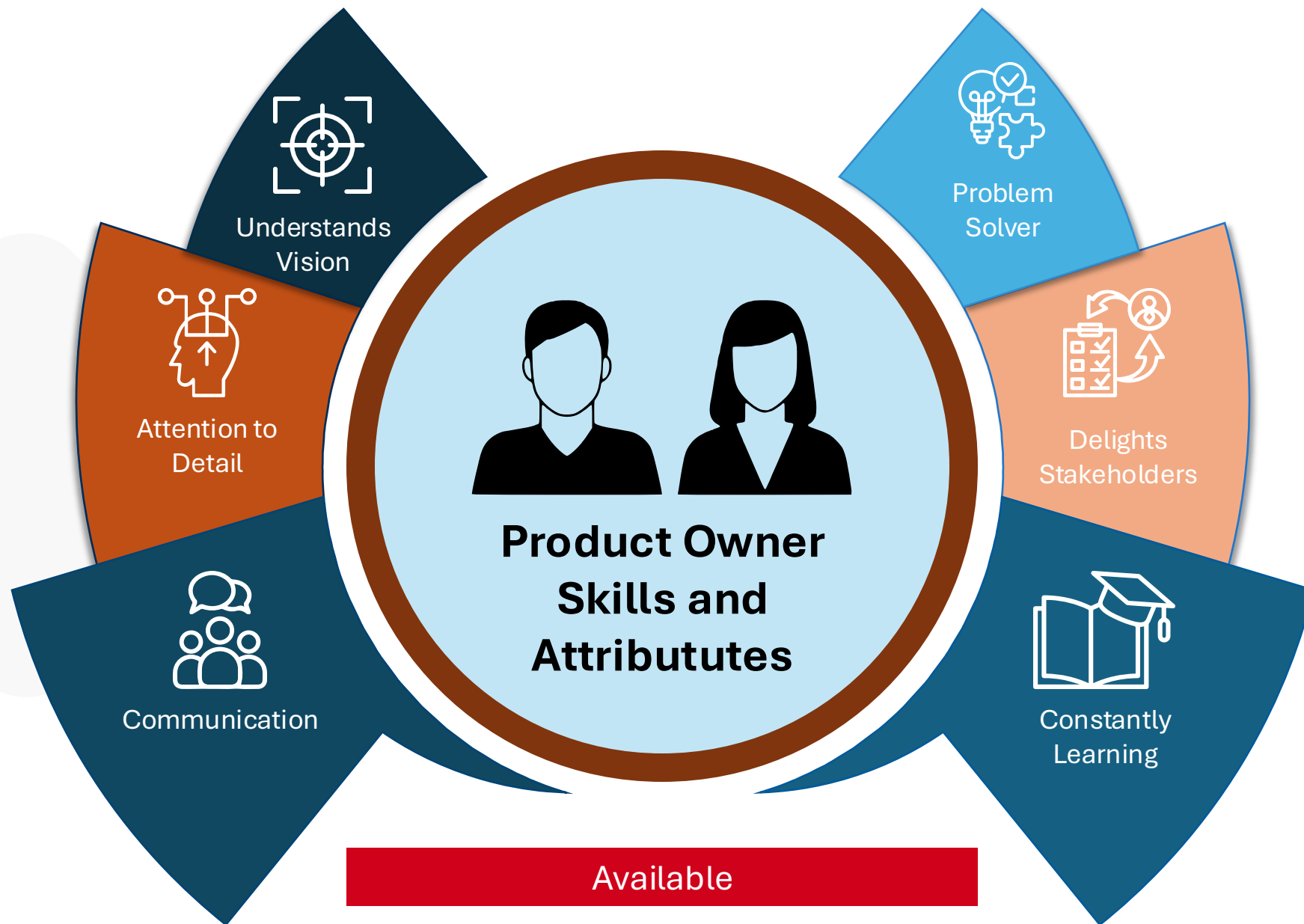


TERMINOLOGY

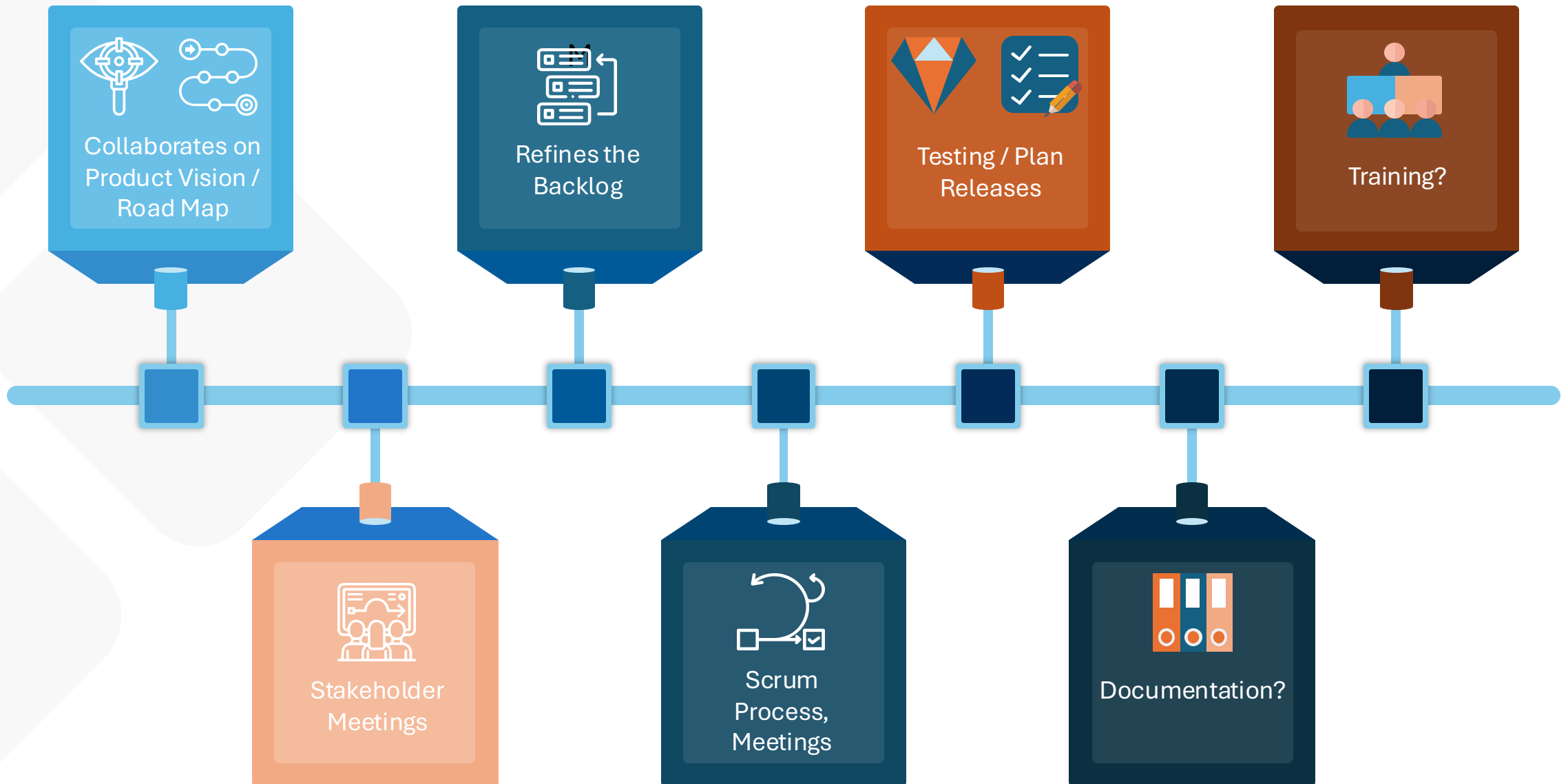
- Agile – This philosophy involves breaking the project into phases and emphasizes continuous collaboration and improvement. Teams follow a cycle of planning, executing, and evaluating. The values are expressed in the Manifesto for Agile Software Development and the 12 Principles behind it.
- Scrum – a framework for getting work done as a team in small pieces at a time, with continuous experimentation and feedback loops along the way to learn and improve as you go.

Maximising value delivered by the team by ensuring the backlog is aligned with customer and stakeholder needs.





MONTH WITH A PRODUCT OWNER



8 Steps to Scrum + DevOps

Endorsed by Ken Schwaber, Scrum.org



EXAMPLE OF A FEATURE

Backlog												Analytics	+ New Work Item	View as Board	Column Options	...	Features
Order	Work Item Type	ID	Title	Progress by Effort	State	Priority	Effort	Start Date	Target Date	Tags							
1	Feature	7946	> Add eGiving Administration and Support		In Progress	2				eGiving Support							
2	Feature	6736	> Multi-factor authentication		New	1											
3	Feature	1426	> Bank Reconciliation - bank feeds, automated transaction entry	<div style="width: 78%;"></div> 78%	In Progress	2											
4	Feature	215	> Audit tracking	<div style="width: 20%;"></div> 20%	In Progress	2											
5	Feature	6434	> .net8 upgrade	<div style="width: 0%;"></div> 0%	In Progress	2	80	01-06-2024 12:00...	31-07-2024 12:00...								
+ 6	Feature	6051	Attachments library	<div style="width: 0%;"></div> 0%	In Progress	2	6										
	Product Backl...	6734	> Attachments Library Create Attachments Library screen		In Review	2	2										
	Product Backl...	6908	> Attachments Library Allow deleting of files		Approved	2	4										
	Product Backl...	7594	> Attachments Library - validation		In Review	2	1										
	Product Backl...	6909	> Attachments Library Update Attachments component to al...		Committed	2	6			SP66							
7	Feature	6741	> Schedule reports via email	<div style="width: 0%;"></div> 0%	In Progress	2		03-07-2024 12:00...									
8	Feature	206	> New reports	<div style="width: 64%;"></div> 64%	In Progress	2											
9	Feature	7725	> Invoice Entry		New	2											
10	Feature	7726	> Invoice Search		New	2											
11	Feature	7727	> Invoicing-related reports		New	2											
12	Feature	6743	> Automate GST journal		New	2											

EXAMPLE OF A PBI

PRODUCT BACKLOG ITEM 7728

7728 Reports | Account Statements - add Client column

Unassigned

0 comments Add tag

Save & Close Follow Refresh

State: Committed Area: TandO Reason: Commitment made by the team Iteration: TandO\Sprint 65

Updated by John Pedersen: Jun 5

Details (2)

Description

Raised in LPT on 23/5/24.

As a church treasurer / Conference user
I would like to see the Client details on the Account Statements report
So I don't have to drill into each transaction to find this information

Adventist Church Accounting System
Account Statements
SDA Church
Printed on: 23 May 202
Currency: AUD
All periods from April 2024 to April 2024

Period	Date	Journal No.	Transaction Details	Description	Reference No.	Type	Debit	Credit	Balance
Cash on Hand - Cash Drawer (100-140050-CD)									
Opening Balance									
2025/03	06/04/2024	REC-0000013056	*****	*****	*****	REC	\$70.00		\$140.00
2025/03	06/04/2024	REC-0000013052	*****	*****	*****	REC	\$70.00		\$210.00
2025/03	06/04/2024	REC-0000013053	*****	*****	*****	REC	\$160.00		\$370.00
2025/03	06/04/2024	REC-0000013055	*****	*****	*****	REC	\$200.00		\$570.00
2025/03	06/04/2024	REC-0000013054	*****	*****	*****	REC	\$196.50		\$766.50
2025/03	06/04/2024	REC-0000013051	*****	*****	*****	REC	\$185.00		\$951.50
2025/03	06/04/2024	REC-0000013058	*****	*****	*****	REC	\$1,539.70		\$2,491.20

Acceptance Criteria

1. Remove the Type column
2. Remove the Transaction Details column
3. Add a new column called Client
 - a. After the Journal No. column
 - b. For REC journals, show the Giver sub-account name
 - c. For EXP, PEX and PAY journals, show the Supplier sub-account name

Details

Priority: 2
Effort: 4
Business Value:
Value area: Business

Deployment

Development

+ Add link

Link an Azure Repos [commit](#), [pull request](#) or [branch](#) to see the status of your development. You can also [create a branch](#) to get started.

Related Work

+ Add link

[Add an existing work item](#) as a parent

Child (2)

- 7823 Update report
Updated 05-06-2024, To Do
- 7822 Update stored proc
Updated 05-06-2024, To Do

WHAT HAPPENED WITH T&O?

- Successful go live and cut-over to ACAS on November 1, 2022
- ACAS 1st birthday celebrations during November 2023



RESOURCES

- Product Ownership

- iiba.org/career-resources/business-analysis-specialization/product-ownership-analysis (guide and course)
 - Membership to IIBA – KnowledgeHub, libraries, communities, certifications
- ssw.com.au/rules/rules-to-better-product-owners

- Agile / Scrum

- agilealliance.org/agile101
- scrumguides.org
- ssw.com.au/rules/8-steps-to-scrum
- atlassian.com/agile/scrum
- scrumalliance.org/get-certified/product-owner-track
- [agile-scrum-waterfall-software-development-difference](#)

Questions?

Thank you for attending!

Email: rachelwegener@adventist.technology





Adventist
Technology
for mission